



Bringing Life into
FOCUS

2009 ANNUAL REPORT



recovery
resources

Dear FRIENDS,



It is with pride and gratitude that we present to you Recovery Resources' 2009 Annual Report. The theme of this year's report, "Bringing Life into Focus," illustrates the commitment we made in 2009 to focus our energies, priorities, and resources in ways that would ensure not only a successful 2009, but would position the Agency for a vibrant future.

Recovery Resources challenged itself to do what we ask our clients to do all the time – focus on the essentials, improve existing processes, clarify priorities, and channel resources towards those priorities.

We rose to the challenge. We finished 2009 in a positive financial position, served more clients than in the previous year, attained our three-year national reaccreditation – and so much more – and did so during a time of economic turbulence and diminished funding resources. And, as always, focusing on the incredible partnerships we have in the community was critical to our success. It is these partnerships that enable us to meet each day's challenges with optimism, innovation, and passion.



Recovery Resources has considerable strengths: a talented, dedicated, and experienced staff; a committed, forward-thinking Board; strong financial resources; and state-of-the-art programs and services for individuals challenged by both addiction and mental illness. The desire to channel these strengths in meaningful, deliberate, and "focused" ways led us to engage in a strategic planning process that now provides our roadmap to a vibrant future.

Some of the principles that will guide our work going forward include maintaining our primary focus on our clients at all times; choosing to see opportunity in the challenges we face; positioning ourselves to be a partner of choice within the community; spreading our message with courage; and investing in the best staff. These principles will act as the filter through which we make our future decisions.

2009 was a year filled with challenges and opportunities for Recovery Resources. The philosophy we adopted – one espoused by an unknown author – was, "Life is not about waiting for the storms to pass...it's about learning how to dance in the rain." And dance we did!

Thank you for being our dancing partners as we continue to "bring life into focus."

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Focusing on our CLIENTS

Tom

I am a crack addict and I have AIDS. I tested positive six years ago, but I stayed with my crazy ways, doing drugs and not taking care of myself. When I went to the AIDS Task Force to get help with housing, they suggested I go to Recovery Resources. Here, I was able to get treatment with people that understood that having AIDS makes things more complicated. They got me involved with a group of people living with AIDS, just like me, which made me more motivated to get clean. They knew what I was going through. My case manager took me to my doctor's appointments and helped me get the benefits I needed to take care of myself. I've been clean for two years and help counsel other people living with HIV.

Anne

I felt so ashamed. I lost my husband when I was 63, and my children live out of town. I felt so lonely, and drinking helped me pass the time and dull my fear of being alone. There were weeks that the only time I left my house was to buy alcohol. One day I became so dizzy I couldn't get out of bed. My neighbor rushed me to the hospital, and my blood pressure was all out of whack because of the alcohol's interaction with my blood pressure medicine. My doctor recommended I go to Recovery Resources, where they had a program for older women, just like me. I don't drive, so they even picked me up and brought me to my treatment sessions. I still miss my husband so much, but have learned that alcohol is not my friend – I have made new friends and have a new outlook. I'm no longer afraid of tomorrow.



Focusing on our CLIENTS

Paul

I gambled for 20 years, stealing from my family and my job to do so. I was fired, alone, and facing jail time. I began individual counseling for my gambling and, through these sessions learned what my gambling triggers were, developed tools to abstain from gambling, and began to understand addiction. I also learned how to cope when I am stressed out. In May of 2008, I was sentenced to jail for my previous crime. When I was released in December of that year, I continued my gambling treatment with Recovery Resources, which I finished this past April. I haven't gambled in a year, and I have a good job. I'm saving my money, instead of throwing it away.

Kathleen

I struggle with addiction and depression and was in danger of losing my kids. Recovery Resources' Intensive Outpatient Program (IOP) helped me understand the relationship between using drugs and my depression. I learned to make responsible choices and tried not to withdraw when I got angry, which is what I'd always done before. It took many months of group and individual counseling and the support of Recovery Resources' Child Care program, because my kids got to come with me to treatment, and they got help while I was getting help. We healed together, you could say. I'm clean, I have my kids and am looking for my own place. For the first time, I am a good mother.



Financial Highlights 2009

Recovery Resources — An Exemplary Stewardship Record

The resources of Recovery Resources' operations totaled \$9.2 million in 2009. Grants and fundraising enabled us to provide significant charity care and 81% of our resources were directed to programs. Ensuring that resources are wisely spent is the cornerstone of our values, mission and strategy for growth in the future.

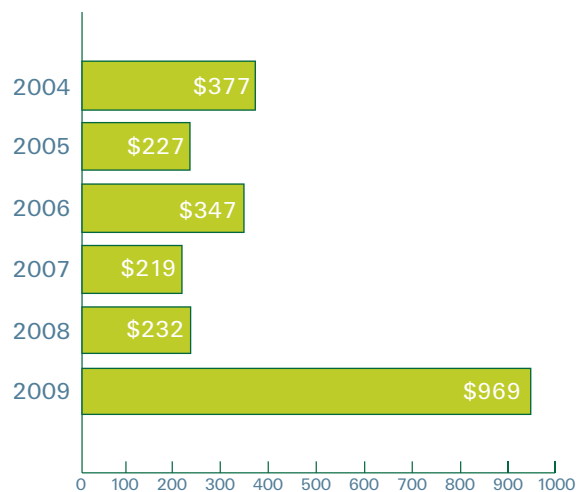
How We Stretch Your Dollar



Every dollar donated to Recovery Resources enables us to obtain grants, contracts, and donated goods from government entities, partners, and foundations worth \$10.21.

Five-Year Performance

Operating Cash Flow (dollars in thousands)



Balance Sheet

December 31, 2009
In Thousands

ASSETS

Cash	\$1,103
Investments	3,657
Accounts Receivable	1,100
Fixed Assets	<u>2,057</u>
Total Assets	<u>7,917</u>

LIABILITIES AND NET ASSETS

Accounts Payable/Accrd Exps	1,334
Other Liabilities	<u>72</u>
Total Liabilities	<u>1,406</u>

Commitment and Contingency	1,467
Net Assets – Unrestricted	4,520
Net Assets – Temporarily Unrestricted	<u>524</u>
Net Assets	<u>6,511</u>

Total Liabilities and Net Assets	<u><u>7,917</u></u>
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SUPPORT & REVENUE

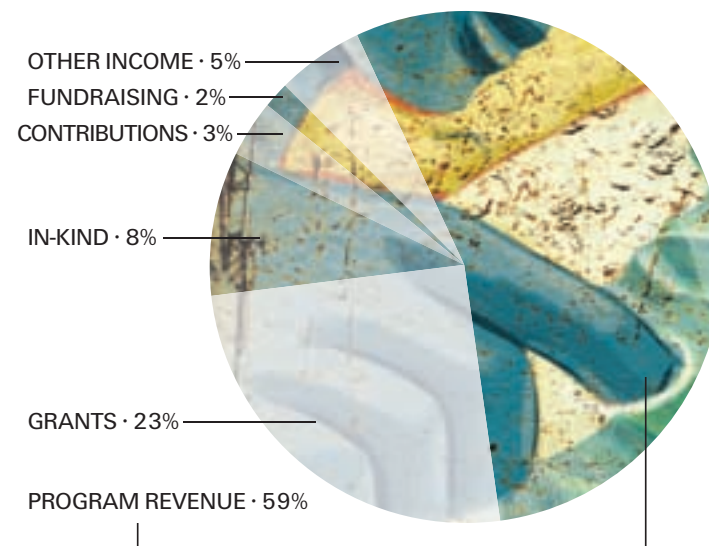
Contributions	\$319
Special Events	159
Grants (Government & Private)	2,077
Program Service Revenue	5,618
Uncompensated Care to Community	<u>(200)</u>
Net Program Service Revenue	7,973
In-Kind	737
All Other	<u>442</u>
Total Support and Revenue	<u>\$9,152</u>

EXPENDITURES

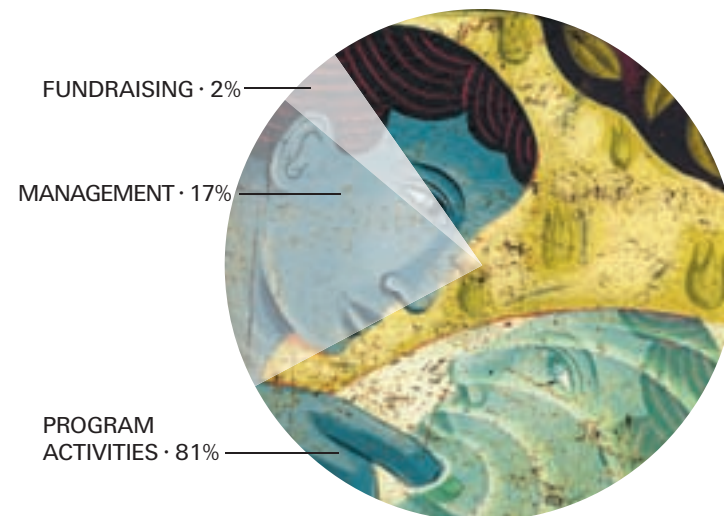
Program Services	\$6,948
Fundraising & Management Expense	<u>1,680</u>
Total Expenditures	<u>\$8,628</u>

Operating Results	\$138
Non-Operating Activities	
Unrealized Gain on Investments	<u>\$386</u>
Net Operating Results	<u><u>\$524</u></u>

Where Our Resources Come From



How Our Resources Were Spent



Focusing on our DONORS

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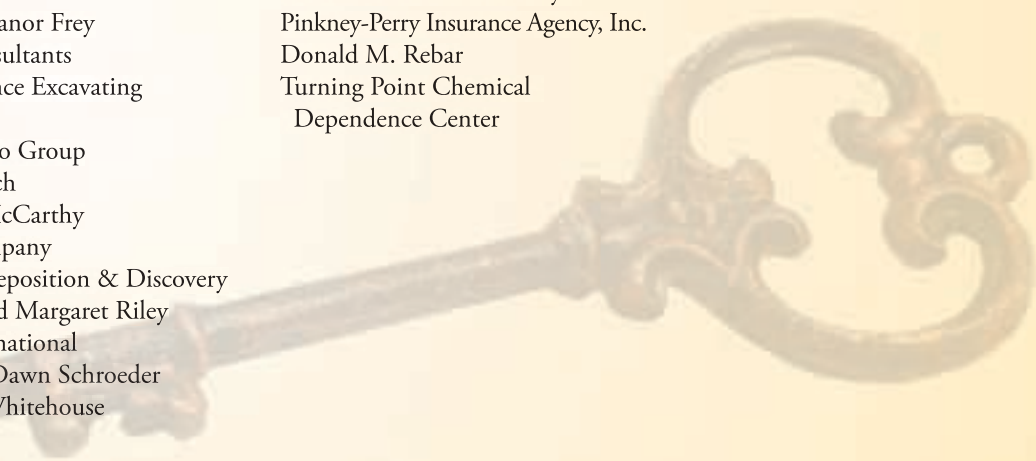
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