### Who We Are

We are determined to ensure that our clients and others living with mental health and addiction disorders are embraced by a comprehensive health care continuum that addresses both behavioral health issues and broader health needs, so that soon, they can experience lives filled with health and hope.

### Our Mission

- Prevention & Wellness
  - AssistNOW Employee Assistance Program
  - Training and Consultation Institute
  - Substance abuse and gambling prevention and education
  - School-based services
  - HIV/STD prevention
  - Parenting education
  - Anger management
  - Therapeutic preschool services

- Treatment
  - Clinical assessment
  - Individual counseling
  - Group counseling
  - Case management
  - Psychiatry and nursing
  - Partial hospitalization
  - Programs for people with both mental health and addiction needs
  - Intervention

- Recovery Support
  - Housing
  - Forensic linkages
  - Vocational training
  - Job placement
  - Warmline Telephone Services
  - Relapse prevention

### By the Numbers

- **213 employees**
- **170 volunteers**
- **Three Northeast Ohio Locations**
Who We Touch

During the year over 5,000 employment services were provided to nearly 800 clients, and 170 clients in recovery were placed in full-time and part-time employment through the Recovery Resources Employment Alliance.

Social Enterprise employed 179 clients in recovery providing services for hire—lawn care service, custodial services, catering, peer support, assembly, picture framing and car detailing.

32,000 addiction services were provided to nearly 5,000 clients including women and families, older adults, adolescents, individuals living with HIV or AIDS, clients with concurrent substance abuse disorders and mental illness and gambling addiction.

Our alcohol and other drugs prevention services reached over 2,000 individuals.

102 preschool-aged children attended from the Healthy Alternatives for Little Ones Preschool program.

Recovery Resources manages 9 housing locations with 77 beds and will be opening the Clinton Recovery House in June to treat 9 women in recovery.

By Our Actions

47 Mental Health First-Aid Trainings were offered in 2014.

This year 75 companies contracted with Recovery Resources for our Employee Assistance Program.

150 to 200 people are assessed monthly for treatment services in our Walk-In-Now (WIN) Clinic, providing same-day access to care to those in need.

Our Forensics Linkages team provided services to 1420 inmates in the Cuyahoga County Jail.

We instituted our first ever integrated care treatment team comprised of 6 Nurses and Medical Assistants, to begin the integration of behavior and physical health care.

Launched 4 new wellness programs – Walk with a Nurse, Tobacco Cessation, Nutrition and Healthy Living and Feel Gr8.

We opened our first ever Opiate Specific IOP, which provides group 5 days a week and includes wrap-around nursing support, HIV prevention, gambling services and overall health and wellness treatment.

Putting Caring into Action

$148,368 provided uncompensated care to our clients

21% increase in service volume over the previous year

84% of our resources went to program activities
Our vision to provide a holistic, person-centered, integrated continuum of care that encompasses both behavioral health and physical health services became reality in July 2014 when Recovery Resources moved into its new medical arts building located at Pearl and Memphis in Old Brooklyn. Thanks to the many who supported our delivery of integrated physical health care, this is nothing short of a full transformation. The space includes nearly 30,000 square feet for Recovery Resources services where clients can receive a variety of healthcare services under one roof.

Saint Luke’s Foundation

“One of the most important medical advances of the 21st century is the application of information technology (IT) to support and improve the delivery of healthcare.” – Dr. Eric B. Broderick, Asst. Surgeon General and Acting Deputy Administrator of Substance Abuse and Mental Health Services Administration

In 2014 the Saint Luke’s Foundation awarded Recovery Resources a $200,000 grant in support of our pledge to implement the Electronic Health Record (EHR) EVOLV. Converting to a new EHR system has allowed Recovery Resources to leverage technology that was built specifically for a broad range of health care providers, which enables more robust and coordinated client care and a far more efficient use of clinician time.

The Cleveland Foundation

With an $180,000 investment from the Cleveland Foundation, our behavioral health staff has been trained to incorporate primary care needs into clients’ treatment plans and goals. We have established new programs that support overall wellness, launched a smoking cessation group for our mental health consumers, started a “walk with a nurse” program for our clients who are struggling to develop healthy exercise habits. Through this grant we offer continuing education sessions for our staff to provide them with information about the physical health illnesses most commonly faced by our clients to help build their competence and confidence to support those we serve.
2015 commemorates 60 years of service to our clients in Northeast Ohio. We are tremendously grateful to our many founders including Recovery Resources pioneer, Herman Krimmel, who first established the Cleveland Center on Alcoholism in 1955. The mergers throughout the years, and the volunteer leaders who have long sought to address the stigma of alcoholism and behavioral health, have made Recovery Resources what it is today. We follow in the footsteps of those who are recognized for blazing trails and steadfast dedication – Dick and Martha Baker, Brian Sherwin, Frank Milgrim, Myrtle Muntz and countless other leaders who sought to address social and health disparities with services that heal the whole person.

With the support of the Board of Directors, leadership, donors and community partners, 2014 proved to be a transformative year for our agency and launched the next chapter of innovation and vision. We moved into our new medical arts facility on Pearl Road, rebranded and launched a new user-friendly website, implemented a state-of-the-art electronic health records system, and launched our first groups and services as part of our Physical Health Integration initiative. We also increased our services to meet the growing demands of those with gambling and opiate addictions.

With the support of Recovery Resources’ community, we have been able to deliver on the promise of making significant investments in our commitment to integrating physical healthcare and prevention care into our scope of services. Collaborations are critical to organizations like ours, and at Recovery Resources we are proud and humbled to have so many exceptional colleagues, donors, volunteers and staff who call themselves our “Partners in health, Partners in hope”.

It is philanthropic gifts that allow our services and programs to continue to meet the needs of our community, and in the spirit of our founders we are honored to carry the torch forward.

Thank you for your support.

Victor F. Faris
Board Chair

Pamela Gill
President & CEO
Financials

Where Our Resources Come From

- Public Grants: 37%
- Medicaid: 47%
- Business Enterprises: 7%
- In-Kind: 3%
- Fundraising: 4%
- Other: 2%

How Our Resources Were Spent

- 85% Program Activities
- 13% Management
- 2% Fundraising
## Balance Sheet
### June 30, 2014 - In Thousands

<table>
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<tr>
<th>Assets</th>
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<tbody>
<tr>
<td>Cash</td>
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<td>Investments</td>
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<td>Other Assets</td>
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<td><strong>TOTAL ASSETS</strong></td>
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<tr>
<th>Liabilities and Net Assets</th>
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<td>A/P &amp; Accrued Expenses</td>
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<td>Other Liabilities</td>
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<td><strong>TOTAL LIABILITIES</strong></td>
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<td>Net Assets - Unrestricted</td>
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<td>Net Assets - Temporarily Restricted</td>
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<td>Net Assets - Permanently Restricted</td>
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<td><strong>NET ASSETS</strong></td>
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<td><strong>TOTAL LIABILITIES &amp; NET ASSETS</strong></td>
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<th>Support &amp; Revenue</th>
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<td>Program Service Revenue</td>
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<td>Grants (Government &amp; Private)</td>
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<td>Business Enterprises</td>
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<td>Fundraising</td>
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<td>Net Program Service Revenue</td>
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<td>In-Kind</td>
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<td>All Other</td>
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<td><strong>TOTAL SUPPORT &amp; REVENUE</strong></td>
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<td><strong>TOTAL EXPENDITURES</strong></td>
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<th>Operating Results</th>
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<td>Net Operating Results</td>
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<td>Realized Gain on Investments</td>
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<tr>
<th>Consolidated Surplus</th>
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<tr>
<td>Consolidated Surplus</td>
<td>310</td>
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Wells Fargo Advisors

Silver Level
KeyBank

Bronze Level
Cleveland Indians

Bronze/Friend Sponsors
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Ferro Corporation
Mutual of America
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City of Cleveland Department of Public Health
Cleveland Municipal Court
Cuyahoga County Department of Health & Human Services
Cuyahoga County Board of Health
Emerald Development & Economic Network
Ohio Department of Health
Ohio Department of Jobs & Family Services
Ohio Department of Rehabilitation and Correction
Ohio Department of Youth Services
Ohio Mental Health and Addiction Services
Ohio State Lottery Commission
Opportunities for Ohioans with Disabilities
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Skye Beck
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